



Wedding Social Events Rental Policies and Agreement

2016-2017

Reservations and Deposits:

Reservations for *Why Knot Wedding Rentals & Services* are accepted on a first-come, first-served basis only. A signed and dated rental agreement and pre-negotiated security/damage deposit are required to reserve rental items and a specific date. Your date is NOT confirmed until you have received a copy of the rental contract and a receipt from *WhyKnot Wedding Rentals & Services* for the partial payment and security/damage deposit. We accept cash, MasterCard, Visa and Paypal. Partial payments which are paid to reserve rentals on a specific date are transferrable to another date (if rentals are available) within ten days of the date the reservation was made. After ten days, all deposits are subject to the cancellation policy and may become non-refundable.

Invoice is to be paid in full **four (4) weeks** prior to the delivery or pick-up of rental items. If cancellation occurs after the invoice has been paid in full but prior to 48 hours of scheduled event, 100% of the security/damage deposit will be refunded and 50% of the invoice will be refunded. If notice of cancellation occurs after 48 hours prior to the event, 50% of the security/damage deposit will be refunded and 75% of the total invoice will be forfeited. Refund requests and cancellations must be made in writing and will be responded to promptly by *Why Knot Wedding Rental & Services*.

Damage deposit will be returned within twenty-one (21) days after your event **less any charges** for damage, extra time charges not arranged in advance, or other costs incurred by *Why Knot Wedding Rentals & Services* due to failure on renters part to abide by policies stated herein. If any damage or theft occurs to property of *Why Knot Wedding Rentals & Services*, you will be responsible for the replacement value even if it exceeds the pre-determined security deposit.

Renter Initials _____ Date _____

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Rental Deliveries, Returns and Liabilities

Renter shall return items or them them ready for pick on date and by time specified on invoice. Additional daily/hourly rental fees will apply for the late returns or if items are not ready upon agreed pickup time. Those rates are equal to \$100.00 for each additional hour past pick up time or a daily rate of the amount of the total invoice to rent per day. Those additional fees will be billed to the credit card on file. Each rental must have a valid credit card on file at time of rental.

The renter is responsible for loss or damage of items and will pay for the cost of replacement or repair. This cost will be assessed within 5 days of return and presented in a separate invoice and payable within 15 days. The replacement value of items will be determined by the condition of the items at time of rental.

There is no warranty that rented items are free of defects. Renter takes full responsibility for proper set up of furniture to ensure safety and full stability. The renter agrees that *Why Knot Wedding Rental & Services* holds no liability for any damage or injury caused by the use of rental items to renter or any third party. The renter assumes all risk of personal property damage or personal injury and if any accident involving *Why Knot Wedding's* rental items has occurred while in the possession, renter shall make *Why Knot Wedding Rental & Services* aware by written statement of details of occurrence of event including police report and names and addresses of witnesses. The undersigned agrees to indemnify and hold harmless *Why Knot Wedding Rentals & Services*, its owners, employees and affiliates from any and all claims including attorney fees, demands, losses, actions and liabilities including; injury to persons, damage to the propoerty, including but not limited to those caused by any service, food or alcohol provider and/or their products hired or obtained by the renter; except for such claims, demands, losses, actions or liabilities that arise out of negligence or willful misconduct by said owners, employees or affiliates. *Why Knot Wedding Rentals & Services* will also not be held responsible for lost, stolen or forgotten articles.

A \$75 cleaning fee will be assess if items are returned with excessive dirt as determined by *Why Knot Wedding Rental & Services*.

For healthy purposes, all food service items must be left for pick up or return wiped free of food. A \$100 fee will be charged to credit card on file if items are not left in this condition.

Delivery is curbside unless otherwise noted on invoice/estimate. Set up fee is a separate line item.

If rental items are ordered and delivered but not used, no refund will be approved.

Renter Initials _____ Date _____

Rental Times and Prices

Rental prices are listed on the invoice and both parties will be held to the pricing agreed upon at time of signing agreement. All rentals are for one day use unless prior arrangements are listed on the agreement. No changes or deductions may be made to an order **four (4) weeks prior** to the event without forfeiting partial payments and/or security deposits which conditions are stated in prior paragraphs.

All rental time periods include vendor set-up time and pick-up/return times. Please make sure that you adhere to the time of delivery and have communicated who will be the CONTACT person to sign for the receipt of the rentals. Your cooperation and courtesy is much appreciated. *Why Knot Wedding Rentals & Services* also agrees to honor the times agreed upon for delivery/pick up. Rental fees will be returned by *Why Knot Wedding Rentals & Services* if items are not delivered on time.

No goods may be moved from the location of the place of delivery without written permission. Items may not be left unattended or exposed to outdoor weather conditions and all precautions and care must be taken by the renter to ensure the rentals are returned in their current condition.

Damaged Items

A security/damage deposit will be pre-determined at time of agreement. Many of the items are vintage items and are fragile and irreplaceable. For this reason, a pre-determined value must be placed on items should they not be returned, or if they are returned in a broken otherwise damaged condition. Renter will be charged at the pre-determined value taking into consideration the age and condition of the items at time of rental.

Signature of Renter

Date

Signature of Why Knot Wedding Rentals and Services

Date

Why Knot
WEDDING RENTALS
& SERVICES

Contact Information: (Please Print)

Name of Bride _____ Phone Number _____

Name of Groom _____ Phone Number _____

Name of Renter _____

Phone Number _____ Cell Phone Number _____

Email Address of Renter: _____

Address of Renter: _____

City _____ State _____ Zip Code _____

Contact Person on Day of Event: _____

Is contact person aware of time and place or delivery? _____

Event Day _____ Pick Up or Delivery _____ Time _____ AM/PM

Description of Drop-Off location (Curb-side Unless Prior Arrangments- Charges May Apply)

Signature of Renter _____ Date _____

Why Knot Wedding Rentals and Services Representative Signature

_____ Date _____

Why Knot
WEDDING RENTALS
& SERVICES

Payment Information:

I agree to have Why Knot Wedding Rentals & Services charge my credit card the following amounts:

50 % of Rental Invoice in the amount of: _____ Date Due _____

Balance of Invoice in the amount of: _____ Date Due _____

Security/Damage Deposit in the amount of: _____ Date Due _____

Value of items at time of rental to replace items should they not be returned/damaged:

\$ _____

Type of Payment : Credit Card _____ Cash _____ Pay Pal _____

Name on the Card as it appears exactly: _____

Credit Card Nunumber _____

Exp Date _____ CVV # _____ Billing Zip Code _____

Billing Address of Credit Card: _____

City _____ State _____

Signature of Renter _____ Date _____

Why Knot Wedding Rentals & Services Representative Signature:

_____ Date _____